

| L Number | Hits | Search Text   | DB  | Time stamp          |
|----------|------|---|---|---------------------|
| 1        | 7    | receivable same (dispute near resolution)   | USPAT;<br>US-PGPUB                          | 2004/05/06<br>13:13 |
| 2        | 10   | (customer or buyer or client or consumer or user) near (invoice or bill or payment) near (dispute)  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT | 2004/05/06<br>13:15 |
| 3        | 1    | ((customer or buyer or client or consumer or user) near (invoice or bill or payment) near (dispute)) and memo   | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT | 2004/05/06<br>13:16 |
| 5        | 1    | ((customer or buyer or client or consumer or user) near (invoice or bill or payment) near (dispute)) and (credit near memo)   | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT | 2004/05/06<br>13:16 |
| 6        | 0    | ((customer or buyer or client or consumer or user) near (invoice or bill or payment) near (dispute)) and (online near memo)   | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT | 2004/05/06<br>13:17 |
| 4        | 5    | ((customer or buyer or client or consumer or user) near (invoice or bill or payment) near (dispute)) and online   | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT | 2004/05/06<br>13:19 |
| 7        | 379  | dispute near resolution   | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT | 2004/05/06<br>13:33 |
| 8        | 175  | (dispute near resolution) and online  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT | 2004/05/06<br>13:19 |
| 9        | 17   | ((dispute near resolution) and online ) and memo  | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT | 2004/05/06<br>13:19 |
| 10       | 15   | 6016484.URPN.   | USPAT                                       | 2004/05/06<br>13:26 |
| 11       | 51   | ("3651511"   "3956615"   "4277837"   "4303904"   "4305059"   "4454414"   "4614861"   "4630201"   "4689478"   "4766293"   "4799156"   "4859837"   "4877950"   "4906828"   "4935962"   "4968873"   "4977595"   "4992646"   "5016274"   "5030806"   "5175416"   "5221838"   "5283819"   "5297030"   "5420405"   "5440634"   "5442791"   "5448045"   "5452352"   "5453601"   "5455407"   "5459304"   "5465291"   "5475826"   "5476259"   "5478993"   "5485510"   "5506832"   "5557518"   "5590038"   "5590197"   "5671279"   "5671280"   "5677955"   "5710887"   "5715314"   "5729594"   "5742845"   "5754772"   "5793966"   "5796841").PN. | USPAT                                       | 2004/05/06<br>13:31 |
| 12       | 1    | 6016484.URPN. and (dispute near resolution)   | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT | 2004/05/06<br>13:36 |

O = all reviewed

*reviewed*

|    |   |  |   |                     |
|----|---|--|---|---------------------|
| 19 | 1 | ((("3651511"   "3956615"   "4277837"  <br>"4303904"   "4305059"   "4454414"  <br>"4614861"   "4630201"   "4689478"  <br>"4766293"   "4799156"   "4859837"  <br>"4877950"   "4906828"   "4935962"  <br>"4968873"   "4977595"   "4992646"  <br>"5016274"   "5030806"   "5175416"  <br>"5221838"   "5283819"   "5297030"  <br>"5420405"   "5440634"   "5442791"  <br>"5448045"   "5452352"   "5453601"  <br>"5455407"   "5459304"   "5465291"  <br>"5475826"   "5476259"   "5478993"  <br>"5485510"   "5506832"   "5557518"  <br>"5590038"   "5590197"   "5671279"  <br>"5671280"   "5677955"   "5710887"  <br>"5715314"   "5729594"   "5742845"  <br>"5754772"   "5793966"   "5796841") .PN.)<br>and (dispute near resolution) | USPAT;<br>US-PGPUB;<br>EPO; JPO;<br>DERWENT | 2004/05/06<br>13:36 |
|----|---|--|---|---------------------|

|    | Type | Hits | Search Text  | DBs                | Time Stamp          | Comments |
|----|------|------|--|--------------------|---------------------|----------|
| 40 | BRS  | (1)  | online near account near5<br>dispute near resolution | USPAT;<br>US-PGPUB | 2004/05/05<br>13:36 |          |
| 41 | BRS  | (28) | "5991733"  | USPAT;<br>US-PGPUB | 2003/10/01<br>09:25 |          |
| 42 | BRS  | (1)  | (online near account)<br>same (dispute near          | USPAT;<br>US-PGPUB | 2004/05/05<br>13:43 |          |
| 43 | BRS  | (1)  | <del>resolution</del> near memo near<br>request      | USPAT;<br>US-PGPUB | 2004/05/05<br>13:41 |          |
| 44 | BRS  | (7)  | receivable same (dispute<br>near resolution)         | USPAT;<br>US-PGPUB | 2004/05/06<br>13:11 |          |

O = all reviewed